



Newslink

A Monthly Publication of CSOSA



Volume 2, Issue 8

August 28, 2002

Special Points of Interest:

- CSOSA participates in the District's 19th Annual "National Night Out"
- Summer Youth Employment Program - A huge success!
- CSOSA announces its new field site
- A friendly reminder on government cell phone use
- Learn more about the Federal Occupational Health Unit & its on-site Health Outreach Program

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Voice of the Director



Paul A. Quander, Jr.

In mid-August of last year, I was in the middle of the first capital murder trial in the District of Columbia in the past fifty years. At the end of a long day in court, I returned to my office to discover a voice mail message from the Whitehouse Personnel Office. As I returned the phone call, with great trepidation, I learned that I had been recommended to be the Director of the Court Services and Offender Supervision Agency (CSOSA).

I began to seriously think about how I wanted to spend the remainder of my career. I knew that I truly enjoyed trial work. The U.S. Attorney's Office was a tremendous organization and a great place to work. However, I thought about making a contribution to criminal justice in the District of Columbia in a different forum. I thought about making meaningful interventions in the lives of men and women before they were confronted with the most serious prosecutions, which may result in substantial periods of incarceration and separation from their families.

I looked back to the beginning of my career when I started working with community members as a staff attorney with Neighborhood Legal Services in Southeast. While there, I represented indigent clients in landlord and tenant, small claims court, public benefits/social security claims and administration and anything else that was needed. After two years, I moved to the Corporation Counsel's Office where I came into contact with the juvenile justice system. This was my first view of a coordinated effort between police, prosecution, courts, social services and corrections. There, I

witnessed the unfortunate progression of abuse and neglect, which often led to juvenile delinquency, which more often than not, resulted in adult felony prosecutions. I saw too many of this city's youth with little aspiration, having come to the conclusion that little was expected of them. I saw most juvenile offenders move from auto theft, to possession of narcotics, to distribution of narcotics, to assault, robbery, rape and some to murder.

As the Deputy Director of the D.C. Department of Corrections I witnessed the despair and hopelessness felt by many incarcerated offenders. As I walked the institutions I often spoke with the offenders (male and female). They spoke of poor choices made in their lives and missed opportunities. They spoke of how hard it was on the outside and that there are so many pitfalls to avoid. They spoke of help needed to maintain their freedom and obtain significant means of support that would give them the best chance to change their destructive life styles.

As I thought about joining the men and women of CSOSA I realized that there are no limits to the heights that this agency can achieve. There are no limits to the good we can do for our community. We are only constrained by the self-imposed limits we place on our collective imaginations, wisdom and desire to serve the citizens of the District of Columbia. When I decided to accept this position I made a commitment to myself to do the best job I could possibly do. I make that same commitment to you. I gladly accept the challenge and look forward to working with everyone on the CSOSA team to make this city safer and to provide opportunities for change to the offender population.

CSOSA Events

CSOSA JOINS MAYOR ANTHONY WILLIAMS AND THE METROPOLITAN POLICE DEPARTMENT IN CELEBRATING THE 19TH ANNUAL NATIONAL NIGHT OUT AGAINST CRIME

*Submitted by
Gregory Thomas, Community Relations Specialist
Community Justice Programs*



On August 6, 2002, thousands of residents, business owners, civic leaders and young people around the District joined together in celebrating the 19th Annual National Night Out; a unique crime and drug prevention event sponsored by the National Association of Town Watch.

National Night Out is designed to:

- ☪ heighten crime and drug awareness;
- ☪ generate support for, and participation in, local anti-crime programs;
- ☪ strengthen neighborhood spirit and police-community-government partnerships; and
- ☪ send a message to criminals letting them know that neighborhoods are organized and have a zero tolerance for criminal activity.

Along with the traditional display of outdoor lighting and front porch vigils, neighborhoods celebrated this year's National Night Out with a variety of activities such as block parties, cookouts, visits from local police and government officials, parades, flashlight walks, contests, and youth programs.

One special event was the opening of a new police sub-station in the Fourth District. This new facility will enhance police service and improve the quality of life for the residents of this community. Among the attendants of this occasion were D.C. Council member, Jim Graham; Chief of Police, Charles Ramsey; Assistant Chief, Ronald Monroe; and District Commander, Robert McCoy. CSOSA's own Community Relations Team, including Community Relations Specialists Alice Harper, Lawrence Jordan and Elba Gonzales, also attended the new opening with several other dignitaries and guests.

CSOSA's Community Relations Team visited every ward throughout the city in honor of National Night Out. As a display of Agency support, they participated in all the activities. It is hoped that their presence and participation served to enhance our Agency's relationship with all aspects of the city.

Last year's National Night Out campaign involved citizens, civic groups, businesses, neighborhood organizations and federal, state and local government agencies from 9,500 communities in all 50 states.



Community Relations Specialist Alice Harper with Assistant Chief Michael Fitzgerald and 5th District Commander Jennifer Green



Ward One Council member Jim Graham



Community Relations Specialist Elba Gonzales with Chief Charles H. Ramsey

CSOSA JOINS IN PARTNERSHIP WITH THE DEPARTMENT OF EMPLOYMENT SERVICES, OFFICE OF YOUTH EMPLOYMENT

Submitted by Sherry Harrison, Human Resources Specialist



On July 8th, 2002, CSOSA embraced the youths of the 2002 Summer Youth Employment Program (SYEP). Our partnership with the SYEP allowed us to integrate learning opportunities with employment experiences that culminated in an enriched and meaningful summer for the participants, who ranged in ages 16-19. Various CSOSA employees served as supervisors to provide the participants with summer employment and a training experience that could be used to build their career profiles. As the young people enter the workforce, SYEP tries to instill two principles: (1) that work is a path to self-sufficiency and economic independence; and (2) that life long learning is essential to ensure continued success in today's workplace.

Jack Jackson and Sherry Harrison of the Office of Human Resources (OHR) conducted a one-day mandatory training course for the youths on August 1, 2002.

The course included:

- ▶ A CSOSA trivia quiz;
- ▶ Skits on interviewing techniques;
- ▶ Proper phone and office etiquette;
- ▶ Tips on preparing a resume;
- ▶ "Career Journeys"
A look at the career profiles of two CSO's;
- ▶ A Murder Mystery; and
- ▶ A question and answer session.

SYEP Employees assigned to CSOSA were: B'Nai Stover, John Trice, Taylor Nyahn, Denise Humphries, Freddy Hawkins, Omar Paul-Bah'a, Ladesha Jackson, Akia Jordan, DeAndrea Ebiasah, Tameka Myers, Rhonda Meniefield, Delonta Crosby, Katrina Briggs, Shannell Coates, Laketia Moore, LuLu Bangura, Terrence Wilson, Dawn Robertson, Diamond Wooten, Roland Knight, Dominique Wyatt, Deanna Coston, Brenette Johnson, Shantoine Tuckson, Miguel Davis and Maurice Bennett.

At the end of their experience, the participants were asked to complete an evaluation of the program that would provide feedback for OHR to improve upon next year. The evaluation measured the following: the supervisor, their work experience with CSOSA this summer, their assistance from OHR, and their overall impression of the program. Their comments revealed that our efforts were effective and that we have left them with an experience they won't forget. Some even mentioned the decision to change career paths.

CSOSA's employment and training experience for the SYEP youths ended on Friday, August 16th. The entire agency wishes them much success in their future endeavors. OHR would like to thank the many supervisors who successfully contributed to the work experiences of the young people they were assigned to supervise during this program. A special thank you to Community Supervision Officers Dionne Belk (Branch IV, Team #38) and Leon Johnson (Branch I, Team #43) who shared their career journeys with the youth, leaving a lasting insight on where their careers can lead. Also, thank you to Employee Development Specialists Rhonda Lewis and Deedy Peters, who conducted the Murder Mystery that allowed the youths to focus on team work and detail.

Overall, CSOSA's cooperation with the 2002 Summer Youth Employment Program was a huge success and we hope to continue the tradition next year.

Mark Your Calendars...

NATIONAL HISPANIC HERITAGE MONTH SEPTEMBER 15TH - OCTOBER 15TH

During this month, CSOSA and the Special Observance Committee will celebrate Hispanic cultures, achievements and heritage by honoring the diversity of a people that have brought variety and richness to the mosaic of America. Please join us in recognizing National Hispanic Heritage Month with the following programs:

Hispanic Heritage Month

"A Celebration of Diversity"

Wednesday September 18th

11:00 a.m. - 1:00 p.m.

633 Indiana Avenue, NW, 6th Floor Training Room 4a/b

Hispanic Heritage Month

"Hispanic Gala Theatre Presentation"

Date & Time TBA

300 Indiana Avenue, NW, Conference Room 2066

**Both Programs will feature a sampling of foods representative of many Latino Cultures.*

☞ Look for agency-wide announcements via e-mail or for more information, contact Reyna Cartagena at (202) 585-7733.



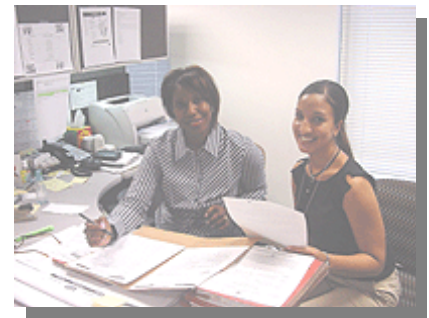
Office Updates

“PERSEVERANCE UNDER OPPOSITION”

CSOSA ANNOUNCES NEW FIELD OFFICE - 25 K STREET, NE

*Submitted by Wikita Hoffman, Director
Office of Facilities*

The Office of Management and Administration is happy to announce the completion of our 3rd newly renovated field office. The 25 K Street, NE field office opened on August 5, 2002. The facility houses the Branch Chiefs for Special Supervision and Interstate Compact and Detainers, 3 General Supervision Teams, 3 Interstate Teams, 2 Domestic Violence Teams and a new Illegal Substance Collection Unit. In addition, 25 K has a Community Relations suite, a Learning Lab, a DNA collection office, an Acupuncture office, Substance Abuse Counseling space and last but not least, an employee exercise room.



CSO Shirley Simons (left) pictured with Intern Payal Kansara (right) is among one of the General Supervision Teams warming up to a new office home.



The journey in completing this project was filled with many unforeseen obstacles. Following the extended lease acquisition, the agency developed full construction design plans and awarded the construction contract to Davis Construction Company. Construction began in March and was substantially completed in July. In April, we redesigned the building layout and revised the Agency's occupancy plans to resolve problems created by the unanticipated notice to vacate Building B (some of you may recall that in February, D.C. Superior Court directed CSOSA to vacate Building B by the 1st of June due to their own space needs to implement the D.C. Family Court Act). A new elevator and a number of minor punch list items will be completed by October 1st. As proven by the completion of our new field office, perseverance under opposition can be conquered with a solid team based resolve.

Thanks to all members of the Office of Facilities, Procurement, Security, Information Technology and Financial Management who each played a role in the success of this project. A special note of thanks and recognition is extended to our on-site Project Manager, Mike Olson and to Paul Kopyta, Program Coordinator for Heery International.



CELL PHONE USE - A REMINDER FROM OFFICE OF MANAGEMENT AND ADMINISTRATION

A Government cell phone is issued to those employees whose responsibilities include frequent communication while away from their permanent workstation or where stationary telephone service is not available. Such Government property is provided to an employee as a TOOL to accomplish work. Cell phones also provide a measure of physical security when performing work duties outside of the office.

Unfortunately, some CSOSA employees do not understand that the cell phone was issued for the performance of official Government duties only. As an example, one employee used the phone to repeatedly call family and friends throughout the day. Another employee used the phone to call his sister in California each week. Such use is in violation of Agency policy and Federal regulations.

As a reminder, Agency cell phone rules and procedures are presently being re-distributed to cell phone users for signature. Should you receive a copy, you are requested to review and sign the memo, indicating that you have read the rules and procedures noted therein. Violation can lead to disciplinary action, monetary reimbursement, and/or referral to the Office of Professional Responsibility for a misconduct investigation.

Should you have ANY questions regarding proper cell phone use, please contact Kathleen Ferte, Director, Office of Procurement, Management and Administration, at (202) 220-5704.

RECORDS MANAGEMENT -

WHAT IS A "FEDERAL RECORD?"

Submitted by Roy Nanovic, Records Manager
Office of General Council

Before you scribble another note on your copy of someone's memo, take a second to think about what will become of that piece of paper. If that note pertains to your work, you probably have created a "federal record."



The National Archives and Records Administration (NARA) has helpfully defined "records" to include "... all books, papers, maps, photographs, machine readable materials, or other documentary materials, regardless of physical form or characteristics, made or received by an agency of the United States Government under Federal law or in connection with the transaction of public business and preserved or appropriate for preservation by that agency or its legitimate successor as evidence of the organization, functions, policies, decisions, procedures, operations or other activities of the Government or because of the informational value of the data in them (44 U.S.C. 3301)."

The memo you wrote on likely qualifies as a federal record on its own merits. However, the informational value of the annotations you added to the memo could well mean that your copy of the memo is now its own separate record.

Why does this matter? It matters because the newly-created record will need to be filed so that it can be retrieved when necessary for agency business. So, be sure to keep the paperwork in your office organized. It also matters because the unauthorized destruction of records may result in civil and criminal penalties. How can you know when you're authorized to destroy records? The NARA has developed General Records Schedules which identify the most commonly-created records in the federal workplace. You can find these on NARA's website at www.ardor.nara.gov/grs/index.html. Records which are unique to CSOSA (offender files, for example) will be covered by a special retention schedule currently under review for approval by NARA.

CSOSA is developing a Policy Statement on Records Management that will provide guidance on the creation, maintenance, use and disposition of agency records. For example, the Policy Statement will require agency components to maintain filing plans for records used by the component in order to ensure that CSOSA does not waste resources by creating duplicative records.

In the meantime, if you have any specific questions about your role in records management, please contact me by telephone (202.220.5359) or e-mail (Roy.Nanovic@csosa.gov), or drop by my office (633 Indiana Ave., Room 1259).

SPELLING COUNTS!

AN UPDATE FROM TRAINING & CAREER DEVELOPMENT

Submitted by Michelle L. Gaskins, IT Trainer



*"Dew knot trussed yore spell chequer
two fined awl yore mistakes."*

This clever quote illustrates the fact that the spell check feature in most word processor software does not catch all errors, particularly in the case of homonyms – that is, words that sound alike but have different spellings and meanings. Here's a sample list of common words that you should double-check yourself rather than leaving them to the word processor:

their, there, they're	your, you're
accept, except	affect, effect
who's, whose	than, then
its, it's	were, we're, where

Everyone who has difficulty with spelling words correctly can derive some comfort from knowing that some very good writers have been notoriously bad spellers. It's also comforting to bad spellers to know that this business of spelling seems to have little to do with intelligence. It has more to do with how we remember things. Some people, once they've seen a word spelled correctly, will never misspell that word again. Those are the people who, if you ask them how to spell a word, will first say, "Wait a second. Let me write it down." If you are not a strong visual learner, but learn in other ways, you will have to learn some other tricks to become a strong speller.

Using  spell check

Writing with modern word-processors has changed the game of spelling somewhat, but not entirely. Spell-checkers are capable of discovering misspelled words for us — sometimes even as we write them — and most of them will suggest alternative spellings. Very good spell-checkers are even capable of asking whether we've confused a correctly spelled word with another word (e.g., we've used the word "they're," but do we really mean "their"?). Studies show, however, that documents written with the help of a spell-checker are only slightly better than documents written without a word-processor. The reason seems to be that a word-processor makes our text look so professional that we're apt to overlook misspelled words. Never blame a spell-checker for failing to catch a misspelled word in your document. Remember to always double check your typing. Making sure your words are spelled correctly is your responsibility!

Employee Focus

CSOSA SAYS FAREWELL TO THE VILLAGE TEACHER FRANCES “LISA” WASHINGTON, TRAINING LIAISON MANAGER, CSS

*Submitted by Erika N. Evans, Office of the Associate Director,
Community Supervision Services*



In what she calls one of the most difficult decisions she has had to make in a very long time, after 30 years of service (31 years one month and 3 days, to be precise) Frances Washington has decided to turn in the many hats she has worn for CSOSA

in exchange for a well-deserved permanent vacation. To say she is retiring, just doesn't seem to adequately describe Frances' transition. After all, anyone who knows her, knows well that government job or no government job, the 'Village Teacher' will always remain in the hearts and minds of all her colleagues and friends.

Now some of you may be wondering, "Exactly *why* do they call Frances 'The Village Teacher'?" And if you're a little perplexed, you're probably like me, a member of the new CSOSA generation. You know, those of us who have only heard stories about the days when the agency was just a handful of dedicated individuals, operating much more like a family. Well, needless to say, in order to fully grasp the meaning behind that infamous name, you have to know your history.

A native of Shreveport, Louisiana, Frances "Lisa" Washington attended Howard University (the only university that matters, she jokes). She grew up in the military, traveling extensively throughout the country and abroad. Frances' earliest aspiration was to become a pediatrician. She always had a strong passion for working with children, which explains where she would eventually find her professional niche.

Frances began her career with the D.C. Superior Court during the 1970's working with adult probation. Even in the earliest stages of her career, Frances was involved in some form of training. Her first role at D.C. Superior Court was assisting with new probationer orientation. During the 1980's Frances served as a Team Trainer for two teams in Juvenile Services, including the High Intensity Treatment Supervision Team (H.I.T.S.), a position that would last roughly 6 years. She then left that capacity and became the Intern Program Coordinator for Social Services, further adding to her repertoire of training experience. It was literally by chance that Frances came to CSOSA. She just happened to be signing in everyday on a sign-in sheet with the same

people who were slated to go to adult probation. Of course, when probation and parole became one entity, she made the transition to CSOSA.

During her tour of duty at CSOSA, Frances has implemented 8 Standard Operating Procedures. She has been a subject matter expert for the Community Supervision Officer's Academy, providing training in 3 courses: Interviewing Skills, NCIC/Wales, and the Process of Addiction. She has provided a bi-annual listing of all upcoming conferences and outside training opportunities to all staff. While both Probation and Parole had always enjoyed long-standing internship programs, Frances was responsible for implementing the more formal internship program we have in Community Supervision Services today. Most of us know Frances best as the NCIC/WALES Terminal Agency Coordinator (TAC), serving as the lead person for NCIC/WALES access for the entire agency. In that role she was responsible for training all new CSS users and re-certifying all existing CSS users of the application. Frances also provided training for supervisors and administrative support staff, while simultaneously tracking training hours for each and every person on staff.

In between her exhaustive duties, Frances always found the time to help you if you needed her. Although brutally honest at times, Frances told you exactly what you needed to know and not just what you wanted to hear. In her years working with the offender population, she says her greatest lesson has been that you should never look down on anyone because you never know when the tables could turn and you would be on the other side of the desk. She says her experiences have taught her compassion and she preached it to those who came in contact with her. When asked what has kept her going all these years she replied, "A good husband, two good kids, supportive parents, a host of good friends and the wonderful success stories that made it all worth the time and effort".

A teacher is one who causes to learn by skill or example. Whether you sat in one of her training sessions or you sat down to have casual conversation with Frances, you learned. During our interview she commented that she had once heard someone say, "CSOSA will be the quintessential agency when the old-school workers are all gone". Frances believes we all have to be willing to learn from one another, but she emphasizes that there is much to be learned from the "old folk".

Frances has plans to continue training as a contractor and she wants to volunteer more at her church. Most fitting to me, she will be signing up to become a "Rocker" for newborn babies at a hospital in Southern Maryland.

CSOSA will truly miss Frances Washington and we wish her the best as she begins the next chapter of her life.

Employee Milestones

NEW EMPLOYEES FOR THE MONTH OF JULY

Office of Facilities

Orlando Williams

Office of Training and Career Development

Therla Smith

ONE YEAR ANNIVERSARY WITH CSOSA AS OF 07/31/02

**Carmen Brevard
Charlene Brooks
Keith Butler
Sean Clardy
Michael Craig
Jennifer Epps
Gwendolyn Holmes
Kristi Holmes
Lisa Johnson
Robert Kendall, III
Peter Lee
Brian Lisle
Sheila Porcher
Ayana Rollins
Yolanda Smith
Lanita Sparrow
Bridget Wright**

TEN YEARS OF GOVERNMENT SERVICES

Keith Spicer

THIRTY YEARS OF GOVERNMENT SERVICE

**Brenda Owens
Curtis Sessoms**

.....



*Congratulations
to you all!*



Health & Fitness

CSOSA CONTINUES TO OFFER ACCESS TO HEALTH OUTREACH PROGRAM

*Submitted by Michael Richardson, Employee Relations Specialist
Office of Human Resources*



CSO Atiya Epps participated in the August outreach session by getting her blood pressure checked.

Every month, the Federal Occupational Health (FOH) Health Unit conducts an on-site health outreach program on a rotational basis throughout various CSOSA field locations. For the month of August, the outreach program was held at 1230 Taylor Street, NW. The agenda included blood pressure screenings, consultations on personal health issues and literature distribution on various health topics. The session was conducted by Occupational Health Registered Nurse Janice Peake.

"Occupational Health is extremely important", says Nurse Peake. She says that the level of stress that staff working for our Agency endure can often reach dangerous levels. "Often the employees are so busy taking care of the offenders, they forget to take care of themselves."

According to Nurse Peake, the most common complaints among staff who attend the outreach sessions are high blood pressure and high blood cholesterol levels. She also says that many staff come to the sessions seeking knowledge about exposure to Tuberculosis and Hepatitis B. She has been able to provide a lot of information to staff relating to their concerns.

The health outreach program has been in effect since June 2000. Many employees have taken advantage of the program and have benefited. We would like to see more staff take advantage of this excellent opportunity. A healthy worker is a happy worker!

If you have any questions regarding the FOH Health Outreach Program, please do not hesitate to contact Michael E. Richardson, Employee Relations Specialist at (202) 220-5753.

FOH

The FOH Health Unit also provides services such as first aid for minor injuries and illnesses, immunizations for influenza and smoking cessation. The FOH Health Unit is located at the Judiciary Center Building on Level B1 at 555 4th Street, NW. The health unit is open Monday thru Friday from 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:30 p.m.

Variety Pages

THE FISCAL 2002 SUPPLEMENTAL APPROPRIATIONS BILL

WINNERS & LOSERS

Adapted from Federal Times



The Fiscal 2002 supplemental appropriations bill signed into law by President Bush on August 2, 2002 includes \$28.9 billion in spending related to the terrorist attacks and other needs, but cuts \$2 billion from unrelated programs. The following are some of the “winners” and “losers” listed in the August 12, 2002 issue of the Federal Times:

WINNERS

Defense Department

\$14.5 billion

U.S. Postal Service

\$87 million for protective measures against anthrax

State Department

\$211 million for embassy security and construction

Immigration and Naturalization Service

\$81.3 million for salaries and expenses

\$32.1 million for border related construction

FBI

\$175 million for salaries and expenses

Federal Emergency Management Agency

\$2.7 billion for disaster relief related to terrorist attacks

\$447.2 million for emergency management planning and assistance



LOSERS

Housing and Urban Development Department

\$389 million cut from assisted housing program

\$300 million cut from rental housing assistance

\$50 million cut from down-payment assistance initiative

Government travel and administration

\$350 million cut from agencies' administrative and travel accounts

Federal Prisoner Detention

\$30 million cut from U.S. Marshals Service line item

Air Force

\$76.6 million cut from procurement budget

\$56.5 million cut from research and development budget

U.S. Attorneys

\$7 million cut from salaries and expenses



Source: Fiscal 2002 Supplemental Appropriations Act

DO YOU KNOW WHAT TO DO IF YOUR GOVERNMENT CELL PHONE IS LOST OR STOLEN?

- ✓ Immediately call Nextel Customer Service at 1-800-390-7545 and request service disconnection.
- ✓ Report the lost or stolen phone to your supervisor and the Office of Procurement (220-5471 or 220-5708)
- ✓ Prepare a memorandum explaining the circumstances of the lost or stolen phone and forward it through your chain of command to the Director of Procurement. This explanation will be used as the basis of determination of whether you are responsible for the reimbursing the Agency for the cost of the phone (current market value is \$76).



EXPAND YOUR PERSONAL LIBRARY!

Check out “The Offender in the Community”, by Todd R. Clear & Harry R. Dammer.

Book Review:

A thoroughly modern approach to community-based corrections, this comprehensive and logically-organized book presents in a balanced fashion all the alternatives to institutionalization, including electronic monitoring, house arrest, day-treatment, boot camp and fines. The book also emphasizes the human aspects of this growing field. It offers a full range of new and traditional approaches for safely bringing past offenders into the community and includes comprehensive, cutting-edge discussions of new sanctions and risk management.

You can read excerpts and online reviews of this book at www.amazon.com!



Bulletin Board



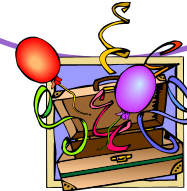
The IT Service Development Team
wishes a fond farewell and congratulations to
Web Developer
Sheila Boyd
as she leaves COSOA for her new position at the
U.S. Department of Health and Human Services

We'll miss her laughter and great sense of humor!

Congratulations

to
Marius Davis
on his new job as a
US Probation Officer!

From Danielle Epps, Knikkia Pitts
&
General Supervision Team 41



Deepest Condolences from the entire
OHR Staff
to
Payroll Specialist
Gwendolyn Holmes
in the passing of her father
on August 22, 2002



August Birthdays



Happy Birthday to
CSO Shirley Simons (8/2)

You're very fortunate -
Not only do you still look young and attractive...so do your friends!

♥ From your friend & Daughter
CSO Tiffany Kirkland



Birthday Wishes to
Tonya Turner (8/18)
&
Lisa Johnson (8/24)

From OHR

The Illegal Substance Collection Unit
welcomes aboard:

Carolyn Austin
Branch VI Secretary for Team #35
&
Angela McKenzie
Drug Testing Technician

The Office of Human Resources
welcomes aboard:

Patricia Ford-Redd
OHR Receptionist
&
Socheata Sain
Clerk



*Congratulations
& Good Luck
in your new positions!*

Newslink Quote of the Month

ON COLLECTIVE WORK AND RESPONSIBILITY :
“Remember no matter what accomplishment you make,
somebody helps you”
- Althea Gibson

Do you have an interesting quote you
want to share? Contact the Newslink
and spread the word!

A Note from the Editor:

This concludes another edition of the CSOSA NEWSLINK. A sincere thanks to everyone who submitted articles to this month's publication. I am continuously motivated in my own work by your energy and enthusiasm. As parents send their children back to school and some of us continue our own education, I am reminded of how fortunate we are to live in a society where we are able to invest so freely into our minds. Let us continue to expand our thought processes, give thanks and appreciate the little things in life. Please continue to offer your ideas and your support to our Agency's newsletter. With your help, we will succeed in providing staff with a meaningful source of communication. If you would like to submit an article, have an announcement, or know of an event you would like to see covered in the next edition, please feel free to contact me.

With warmest regards,

Erika N. Evans

Editor & Coordinator

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CSOSA's Mission Statement

The mission of the Court Services and Offender Supervision Agency for the District of Columbia is to increase public safety, prevent crime, reduce recidivism, and support the fair administration of justice in close collaboration with the community. The Agency will enhance decision-making and provide effective community supervision, thereby ensuring public confidence in the criminal justice system.



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**COURT SERVICES AND OFFENDER
SUPERVISION AGENCY FOR THE
DISTRICT OF COLUMBIA**